

Schedule of Events

Over the course of three days at Excellence in AI & Insurance, you'll immerse yourself in product user group sessions, main-stage keynotes, breakout sessions, and workshops.

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| Monday, Oct 5th | Brunch Cruise, User Groups, Welcome Keynote & Sponsor Welcome Reception |
| Tuesday, Oct 6th | Keynotes, 20+ Breakout Sessions & Evening Event |
| Wednesday, Oct 7th | 10+ Breakout Sessions |
| Ongoing | Product Demos |

User Groups

Looking to get more out of your Insurity solution? Join us for dedicated user group sessions led by Insurity product experts on the first day of the conference. These 3-hour deep dives are designed to help users explore product capabilities in more detail, see what's new, uncover functionality you may not know about, and get a closer look at what's coming next. Along the way, you'll be able to ask questions, share feedback, connect with peers, and help shape future product direction.

Insurity Decisions Suite

Join us for an Insurity Decisions Suite user group session focused on helping you get more value from the platform. We'll highlight recent enhancements, self-service opportunities, and practical workflow improvements while also previewing what's ahead and the roadmap priorities shaping 2027. We'll include a closer look at key investments, including the General Liability rewrite, so customers can better understand what's changing and where new capabilities are creating value. Along the way, you'll be able to share feedback, connect with peers, and discuss how other customers are using the platform more effectively across day-to-day operations.

Insurity Pro Suite [MGA]

Join us for the Pro Suite MGA user group, where we'll highlight the latest product updates and roadmap priorities across underwriting, policy, billing, claims, analytics, accounting, and agency management. We'll also cover new and upcoming capabilities tied to submission intake, advanced underwriting workflows, rules and automation, unified reporting, and the broader feature set that supports growing MGA operations. You'll have the opportunity to ask questions, share feedback, and discuss what's helping MGAs work faster, scale efficiently, and get more value from Pro Suite.

[Insurity Pro Suite \[Carrier / Commercial\]](#)

Join us for the Pro Suite carrier user group, where we'll share the latest product updates and roadmap priorities across underwriting, policy, billing, claims, analytics, and bureau content. We'll explore new and upcoming capabilities supporting carrier and commercial workflows, including underwriting rules, connected policy and claims experiences, unified reporting, and feature enhancements designed to improve operational efficiency across the policy lifecycle. Throughout the session, you'll have the opportunity to ask questions, share feedback, and help shape what's next for Pro Suite.

[Insurity Premium Audit & Loss Control – Part 1 \[Monday, Oct 5th, 3 hours\]](#)

Join us for an interactive Premium Audit and Loss Control user group focused on recent product progress, roadmap priorities, and the feature investments shaping what comes next. We'll walk through what shipped this year, including new AI capabilities for faster auditing, workflow enhancements, and bi-directional integrations with other Insurity products. You'll also get a sneak peek at the next-generation premium audit and loss control platform we're building. We'll close with an open forum where users can share feedback, discuss enhancement ideas, and help influence the 2027 roadmap.

[Insurity Premium Audit & Loss Control – Part 2 \[Wednesday, Oct 7th, 3 hours\]](#)

Join us for a deeper, more interactive look at the AI capabilities shaping the next phase of Insurity Premium Audit and Loss Control. We'll spend more time on the AI tools introduced this year, including the new AI Assistant for faster audit completion and the AI Reviewer for more automated, efficient audit and survey processing. Users will leave with a clearer understanding of how these features can support broader coverage, stronger workflows, and more efficient operations at scale.

[Insurity Workers' Comp Suite](#)

Join us for the Insurity Workers' Comp Suite user group, where we'll highlight the latest product updates and roadmap priorities across policy, billing, claims, portals, analytics, and compliance-related workflows. Throughout the session, you'll have the opportunity to ask questions, share feedback, and help shape what comes next for Insurity Workers' Comp Suite.

[Insurity Claims / ClaimsXPress](#)

Join us for the Insurity Claims / ClaimsXPress user group, where we'll share the latest product updates, workflow enhancements, and roadmap priorities shaping the next phase of the claims experience. We'll highlight what's new, what's coming next, and feature investments designed to support more connected, efficient claims workflows across day-to-day operations. Throughout the session, you'll have the opportunity to ask questions, share feedback, and help shape the future of Insurity's claims solutions.

Keynotes

Keynote announcements are coming soon! Stay tuned for updates.

Breakout Sessions

To make it easier to build your agenda, we've organized breakout sessions by business priority to help you find the topics most relevant to your role and goals. With AI now reshaping every part of insurance, AI-focused sessions appear across multiple themes, from underwriting, claims, and analytics to regulation, operations, and customer experience.

Executive Strategy and Market Outlook

Cutting Through the Hype: How Insurers Are Finding Real Value with AI

AI is everywhere now, but not every use case is delivering meaningful results. In this panel, carrier and MGA leaders will share practical lessons on where it's delivering measurable impact today, where it is still experimental, and how to prioritize the use cases most likely to improve underwriting, claims service, and decision-making. Attendees will walk away with a more realistic view of where to place their AI bets for the biggest impact.

The Next 3 Bets in P&C: Where Leaders Are Investing Now to Win Through 2027

P&C leaders are being asked to make bigger decisions faster on topics like AI, modernization, distribution, regulatory agility, and operating efficiency, without perfect clarity on what will pay off. In this panel, senior carrier, MGA, and market leaders will discuss the bets they are placing now, the tradeoffs they are making, and where they see the greatest opportunity to create advantage over the next 2 years. Attendees will leave with a perspective on which strategic decisions matter most, where to invest with confidence, and how leading organizations are balancing growth, risk, and execution.

Best-of-Breed or Better Together? How Insurers Decide Between Standalone Solutions and an Integrated Suite

More P&C insurance organizations are evaluating whether standalone billing and claims solutions can deliver greater flexibility than traditional suite approaches. This session examines the market shift toward domain-specific platforms, why some buyers are prioritizing modular investments, and what these choices could mean for the future. Attendees will get practical, market-driven guidance for balancing speed, specialization, and platform cohesion as they make technology decisions.

What London Market Leaders Are Changing Now to Stay Competitive

The London Market is under pressure to respond faster to changing client expectations, rising operational demands, regulatory complexity, and continued market volatility. In this panel, leaders from across the market will discuss the shifts most likely to shape the year ahead, where they are adapting now, and what carriers, syndicates, MGAs, and brokers need to do to stay competitive. Attendees will leave with a clearer view of the operational and strategic decisions that matter most as the market continues to evolve.

[The Forces Reshaping Workers' Comp in 2027](#)

Workers' comp insurers are facing rising medical and pharmaceutical costs, more complex claims, evolving state-level regulation, and growing expectations for digital service. This session explores the market, workforce, and technology shifts most likely to define the next chapter of workers' comp, and what carriers should be doing now to prepare across underwriting, claims, compliance, and policyholder experience.

[Underwriting, Pricing, Risk, and Modeling](#)

[Workshop: How to Use AI to Turn Geospatial Risk into Financial Impact and Surface Hidden Exposure](#)

In this hands-on workshop, attendees will work through real underwriting and portfolio scenarios to see how AI can simplify complex geospatial patterns and translate them into clear financial impact. The session will focus on using AI-driven analysis to inform pricing, appetite, accumulation management, and portfolio decisions, to not just visualize risk, but change decisions inside real workflows. Attendees will leave with hands-on experience they can bring back to their teams to surface hidden exposure sooner, reduce review time, and connect hazard intelligence directly to business action.

[How Insurers Find Hidden Catastrophe Risk and Improve Portfolio Decisions with Leading Data Providers](#)

In today's exposure environment, no single dataset can tell the full story. In this panel, hear how insurers are combining peril-specific, third-party, and portfolio data to improve underwriting, identify hidden risk, and make better portfolio decisions. The discussion will focus on where specialized data delivers the most value, how insurers can embed those insights into the workflows and systems teams already use, and how AI is helping simplify interpretation so data leads to action, not just analysis. Attendees will leave with a clearer view of how to reduce data sprawl, sharpen risk selection, and turn data into more accurate, decision-ready insight.

[The Insurance Modeling Showdown: GLM vs. Machine Learning](#)

Machine learning is opening new possibilities for insurers to improve predictive performance and uncover lift beyond traditional approaches. In this session, we'll compare traditional modeling and machine learning across real insurance use cases. Attendees will see where GLM still holds up, where machine learning can add lift, and how guided model exploration can help teams move from idea to insight faster, broaden participation in modeling, and make more confident decisions about what to scale for pricing, risk selection, and predictive performance.

How Insurers Modernize Underwriting and Pricing Without Replacing the Core

Many insurers want more flexible underwriting and pricing but cannot take on a full-core rewrite. This session explores how leading insurers are separating decision logic from legacy policy administration systems and using AI, real-time data, and specialized services to create more adaptable decisioning environments. Attendees will learn how insurers are building a stronger foundation for faster, smarter underwriting and pricing across the policy lifecycle.

How Insurers Use More Granular Risk Signals to Improve Pricing and Profitability

Pricing is shifting beyond broad group-based models toward more granular, risk-specific approaches. In this session, attendees will explore how augmented data, analytics, and AI help insurers assess risk more precisely, price with greater confidence, and strengthen profitability and differentiation. Join us to learn what next-generation pricing looks like and how more individualized risk signals can create competitive advantage.

Winning the Submission War: How to Handle 2-3X More Submissions Without Adding Headcount

Submission volume is rising fast, but most underwriting teams cannot afford to keep adding headcount just to keep up. This session dives into how insurers are using AI-powered document intelligence to extract, validate, triage, and route submission data more efficiently so underwriters can handle 2-3X more submissions without getting buried in manual review. Attendees will walk away with concrete action plans to eliminate intake bottlenecks, improve prioritization, and free underwriters to spend more time evaluating risk and making smarter decisions.

Regulatory and Compliance

The End of Manual Compliance: How Workers' Comp Carriers Are Modernizing Now

Workers' comp carriers are managing growing regulatory complexity, rising data demands, and constant pressure to do more with less. This session explores how leading insurers are modernizing bureau compliance, streamlining regulatory reporting, and using connected data to reduce manual effort, improve responsiveness, and build a more scalable compliance model. Attendees will leave with practical ideas for simplifying compliance operations without creating more burden across the business.

How to Implement Regulatory Changes Twice as Fast and Unlock Over \$3M in Savings

For many carriers, managing bureau and regulatory updates across admitted lines is still too slow, too manual, and too expensive. This session explores how carriers can use AI and automation to modernize regulatory content maintenance, implement changes twice as fast, unlock more than \$3 million in savings, and respond to market opportunities faster. Attendees will learn how leading insurers are rethinking regulatory content maintenance and taking a more modern approach to help them implement thousands of changes each year.

[Are You Ready for 2027? A Regulatory Readiness Scorecard for P&C Insurers](#)

Across P&C, regulatory change is not slowing down, and insurers are continuously working to adapt more quickly. In this interactive session, attendees will get a scorecard approach to assess their organization's regulatory readiness across key areas such as implementation speed, testing maturity, customization strategy, and dependence on manual work. Verisk will share what's changing in the regulatory environment, where complexity is rising, and what carriers should expect next. Attendees will leave with an understanding of how their readiness compares to peers, where the biggest gaps are, and where they should focus to respond to regulatory changes with greater speed and confidence.

[How Insurers Can Build AI Governance Before Regulation Forces the Issue](#)

AI is creating new opportunities across insurance, but it is also raising important questions about data privacy, governance, vendor risk, model oversight, and long-term strategy. As oversight evolves, insurers cannot afford a wait-and-see approach. This session will explore the policy, documentation, accountability, and oversight considerations leaders should be addressing now as AI becomes a more visible part of underwriting, operations, and decision-making. Attendees will leave with practical guidance for moving forward with AI in a way that is secure, responsible, and aligned with customer expectations.

[Claims, Service, and Policyholder Experience](#)

[The AI Advantage in Premium Audit and Loss Control: How to Audit 100% of Eligible Policies, Find 3X More Premium, and Elevate Risk Management](#)

Premium audit teams are under pressure to recover more premium, reduce manual effort, and deliver a smoother experience for policyholders without adding operational strain. Risk management and underwriting teams are under pressure to protect margins, improve loss ratios, and reduce claim frequency and severity. This interactive session will explore how AI assistants, automation, and agentic workflows are helping carriers audit and inspect 100% of eligible policies, uncover 3X more premium than traditional approaches, improve loss ratios, reduce claim frequency and severity, and reduce audit and survey costs and processing time by 70%. Attendees will learn how leading insurers are reducing follow-up, improving completion times, and freeing audit and survey teams to focus human expertise where it drives the most value.

[How AI and Behavioral Science Are Redefining the Claims Experience](#)

Claims communication shapes trust, satisfaction, and effort for both claimants and adjusters. In this session, explore how insurers are using AI, behavioral insights, and better journey design to make claims interactions more proactive, more personalized, and easier to act on. Attendees will leave with practical ideas for improving responsiveness and creating a claims experience that feels clear, fast, and supportive from first notice of loss to resolution.

Can You Trust the Evidence? How AI Is Changing Claims Fraud Detection

As digital claims workflows expand, the challenge is no longer just moving faster. It is knowing which images, documents, and videos can be trusted and which need closer review. This session explores how insurers are using AI-enabled validation and automation to detect potential fraud earlier, reduce manual review, and make more confident claims decisions. Attendees will leave with a clearer view of how digital evidence review is changing and where AI can deliver the most value.

How Carriers Leverage Audit and Survey to Improve Account Accuracy and Policyholder Compliance with Better Digital Intake

The pressure to improve account accuracy and policyholder compliance is pushing carriers to rethink how information is collected and validated. In this panel, carriers will share how portals, digital forms, and self-service tools in premium audit and loss control help their teams collect better information earlier, reduce delays and unnecessary follow-up, and create a smoother experience for policyholders. Attendees will get an inside look at how leading carriers are improving data quality and supporting stronger compliance, while keeping work moving quickly.

Specialty and MGA Growth

Right-Sized Today, Ready for Tomorrow: How MGAs and Specialty Carriers Add Technology Capabilities as They Grow

Many MGAs and specialty carriers outgrow the systems that got them started, but replacing everything at once is costly, disruptive, and often unnecessary. In this session, we'll explore how insurers can take a more deliberate path by starting with what they need now, adding capabilities over time, and avoiding the cost and complexity of stitching together multiple point solutions or overbuying a broad suite too early. Attendees will leave with a clearer view of how to reduce total cost of ownership, limit fragmentation, and build a platform foundation that grows with the business.

What Specialty Teams Need Next to Grow and How Pro Suite Will Deliver

Specialty insurers need faster configuration, lower operating complexity, and a platform that can evolve with the business instead of forcing repeated re-platforming. This session explores the next priorities shaping the Pro Suite roadmap, including easier module adoption, more connected reporting, a more unified claims experience, self-service configuration changes, and AI-assisted underwriting workflows. Attendees will learn how specialty teams can add modern capabilities over time, reduce system sprawl, and scale more complex business without taking on the cost and disruption of a major platform change.

How High-Performing MGAs Are Scaling Profitably Without Breaking Their Operating Model

While growth is not a challenge for many MGAs, scaling profitably is. Through case studies from real MGAs, this session dives into how to expand into new products, markets, and distribution channels while maintaining control over underwriting, operations, and cost. Attendees will bring lessons back to their teams on what separates MGAs that scale efficiently from those that create friction as they grow.

How Carriers, MGAs, and Brokers Are Redefining Connectivity Across the Insurance Ecosystem

MGA growth increasingly depends on better connectivity across brokers, carriers, and capacity partners. In this panel, leaders from across the ecosystem will discuss the operational and strategic importance of cleaner bordereaux, faster data exchange, stronger delegated authority workflows, and more connected broker and carrier relationships. Attendees will leave with a clearer view of how better connectivity can reduce friction, improve responsiveness, and create a competitive advantage.

Issue More Certificates, Reach More of the Market, and Go Live in Weeks: How Marine Insurers Win with Faster Issuance

Marine insurers are under pressure to grow faster without adding friction across the cargo lifecycle. This session explores how leading carriers and brokers are using connected marine workflows to issue certificates in minutes instead of hours or days, launch new programs in weeks rather than months, and expand distribution through deeper integrations with TMS, eBOL, freight, and partner ecosystems. Attendees will learn how faster onboarding, automated certificate issuance, and broader connectivity can help them write more business, reach more of the market, and improve risk visibility without sacrificing control.

How Carriers and MGAs Lower Billing Costs and Simplify Operations with a More Seamless Billing Model

Billing may sit in the back office, but it has an outsized impact on cost, speed, and customer experience. This session explores how carriers and MGAs are rethinking billing operations to reduce vendor sprawl, lower the cost of managing billing and collecting payments versus in-house models, and create a clearer, more seamless experience for policyholders. Attendees will learn how leading organizations are simplifying payments, invoicing, notices, collections, and reconciliation, and why a more unified billing approach can improve both operational efficiency and customer satisfaction.

Platform Value, Modernization, and Transformation

How Insurers Are Using AI to Make Complex Commercial Lines Work Like Clockwork

AI is getting a lot of attention, but for commercial lines insurers, the real question is whether it can take cost and time out of the work that slows the business down. This session explores

how insurers are applying AI to complex commercial lines workflows such as regulatory change, large policy processing, complex endorsements, and policy servicing to improve speed, consistency, and operational control. Attendees will leave with a clearer view of what separates AI that creates real core workflow value from AI that is flashy but limited to the edges of insurance workflows.

How Policy Decisions Customers Unlock More Value from the Platform

Are you getting everything you can out of Policy Decisions? In this session, we'll explore how Insurity's Day-in-the-Life engagement helps customers evaluate real workflows, uncover underused capabilities, identify self-service and process improvement opportunities, and turn those findings into practical next steps. Attendees will learn how Policy Decisions customers are using this approach to improve efficiency, reduce workarounds, and get more measurable value from the platform over time.

How Policy Decisions APIs Help You Modernize Faster Without Rebuilding the Core

As insurers look to modernize without rebuilding everything at once, APIs are becoming one of the fastest ways to extend Policy Decisions and create a more connected operating model. In this session, we will show you how customers are using Policy Decisions APIs to support custom front ends, automate integrations, connect third-party services, and deliver more tailored experiences across the policy lifecycle. Join us to see how an API-led approach can improve your policy workflows, support innovation, and help your organization get more from the platform you already use.

From Go-Live to Business Value: What Successful Insurance Transformations Get Right

Buying new insurance technology is only the beginning. This insurer-led session explores what separates implementations that simply go live from those that actually change how the business operates, including rollout strategy, change management, executive sponsorship, user adoption, and the discipline required after launch. Attendees will hear practical lessons on what worked, what teams would do differently, and how to turn implementation momentum into measurable business value over time.

From 40% of the Book to Broader Audit and Survey Coverage: How Carriers Are Using AI and Automation to Prioritize and Assign Work More Intelligently

Many audit and survey teams still review only a fraction of eligible policies because work creation, prioritization, and assignment are too manual to scale. This panel explores how leading carriers are using AI and automation to identify the highest-value audits and largest loss control risks sooner, route work more intelligently, reduce reviewer bottlenecks, and keep audits and surveys moving without adding operational strain. Attendees will learn how smarter orchestration can help expand audit and loss control coverage and focus effort where it can recover the most missed premium and mitigate large losses.

[How Premium Audit and Loss Control Teams Get Faster Answers, Faster Adoption, and More Value After Go-Live](#)

Getting value from premium audit and loss control technology is not just about implementation. It's about what happens after go-live. How quickly do teams get answers, resolve issues, adopt new capabilities, and keep momentum over time? This session explores support models, communication practices, enablement strategies, and operational discipline that help premium audit and loss control teams stay informed and streamline communication. Attendees will leave with practical ideas for building confidence, accelerating adoption, and getting more value from their technology investment.

[How AI Is Redefining Quality Engineering for Carriers and MGAs](#)

As insurers accelerate digital transformation, quality engineering is becoming more than a testing function. It is a critical part of how carriers and MGAs protect reliability, reduce release risk, and keep core operations running smoothly as systems, workflows, and customer expectations evolve. This session explores how AI is reshaping quality engineering, what traditional models are no longer enough, and how leading organizations are building more proactive, scalable approaches to quality across the software lifecycle. Attendees will learn what modern quality engineering should look like and what insurers should expect from the platforms and technology partners supporting that shift.

[How to Put Guardrails Around AI-Driven Testing and Self-Healing Automation](#)

As carriers and MGAs bring AI into testing and automation, the goal is not just to move faster. It is to create more resilient quality processes that can keep up with constant change without increasing risk. This session explores how insurers are approaching AI-driven testing, self-healing automation, observability, and governance to reduce maintenance drag, improve reliability, and use automation more intelligently without losing human oversight where it matters most. Attendees will leave with a clearer view of where these capabilities create real value, where guardrails matter most, and what to look for as AI-driven quality becomes more embedded in insurance technology platforms.