



Claims, Billing and Payments Solutions



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Claims Decisions

Comprehensive and robust, fully integrated with Insurance Decisions end-to-end supporting all standard ISO Commercial, Personal lines, Workers Comp and a variety of specialty lines of business.

ClaimsXPress

Fast, flexible and functional, supports a diverse client base of more than 70 organizations including insurers, municipalities, self-insureds and TPAs.

Billing Decisions

Enterprise billing solution fully integrated with Insurance Decisions end-to-end suite or connected seamlessly with third-party policy administration systems designed to meet the most demanding enterprise needs.

Bill it Now

Powerful end-to-end, billing as a service (BaaS) and payments solutions for MGAs, brokers, carriers and policyholders providing a customer branded cloud-based user experience.

Digital Claims Payments

A seamless out-of-the-box, innovative solution that allows carriers to manage digital payments all the way to issuance including expanded payment options including Mobile Wallet, Real Time Payment and ACH.

Claims Decisions

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ClaimsXPress

Unrivalled functionality, efficiency & configurability

Claims Decisions Differentiators

Modern and Innovative user experience

- Anywhere, anytime access on any device
- User experience configurable by role and LOB

Comprehensive and robust

- Large carrier focused
- Supports 91% of the features & functions of the “Ideal Claim System” as defined by Celent & SMA

Highly Configurable

- For all aspects of the system including new Rules Designer to trigger automatic workflows
- Interviews to create additional fields supporting workflows, reports and analysis
- Benefit, Reserve & Settlement worksheets

Extensive Interface/Integrations

- Over 60 OTS Interfaces/Integrations



ClaimsXPRESS Differentiators

Highly Configurable

- Personalized Control Summary dashboard and grids
- Business rules by BA or IT for task and workflow automation
- Role Based Security
- Add custom fields and modules
- Power BI data visualization dashboards

Highly Scalable

- In production with 500+ concurrent users on a single instance

Extensive Interface/Integrations

- Pre-built connectors and interfaces: Workers Comp.com, ODG, Medical Bill, Pharmacy Bill, Doc Mgt, CMS, Litigation, ISO Claims Search & more

Rapid implementation

- Out of the box, initial rollout in 4 to 6 months depending on complexity

Best Value

- Most sophisticated system at most cost-effective price point

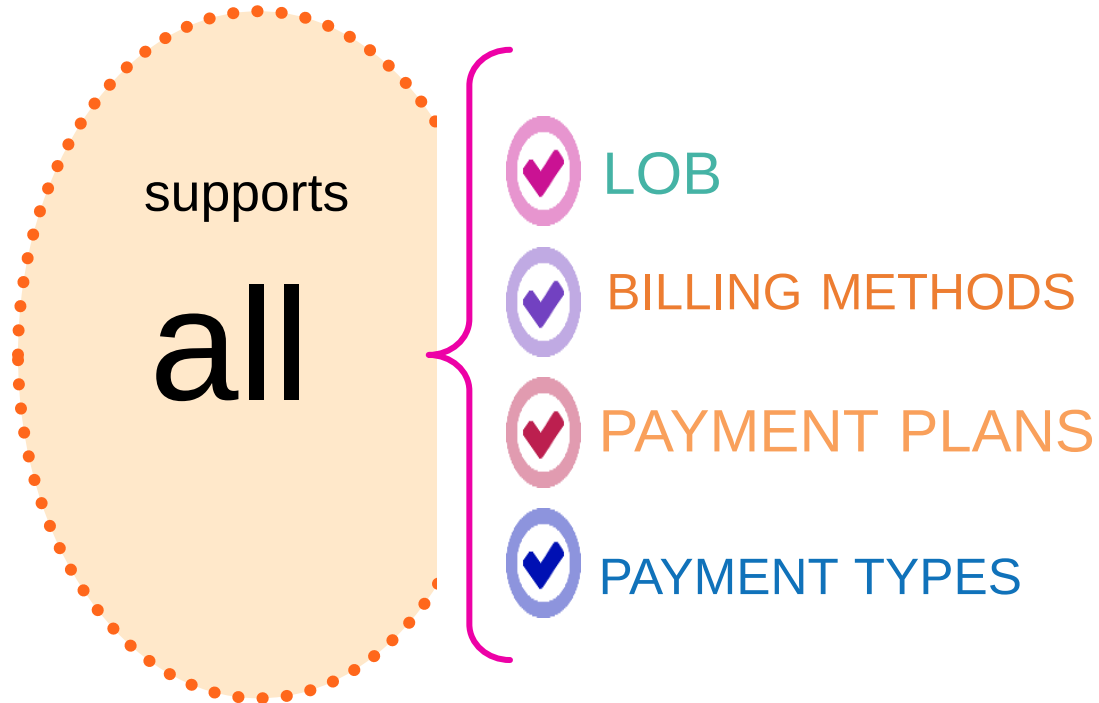


Billing Decisions

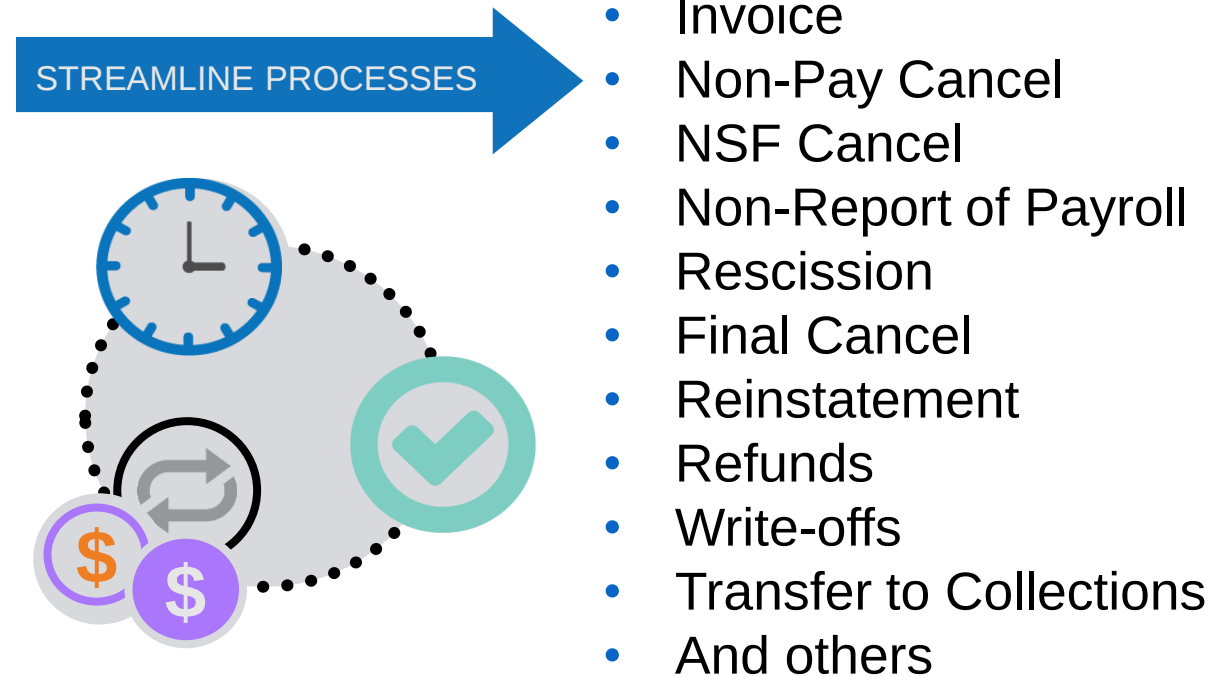
Bill it Now (BaaS)

Streamline your billing processes

Billing Decisions at a Glance



Lifecycle Automatic Workflows



Bill It Now (BaaS)



Invoice to insured

- Branded invoices
- Mailed or emailed

Call Center Support

- MGA
- Retail Agent
- Insured

Branded Portal

- Self service access to Insured, MGA & Retail Agent

Payment Options

- Secure Lockbox
- ACH
- Credit Card

By the numbers

- 30+ Carrier & MGA
- \$40B+ DWP
- 1M+ Installments annually

ins_ rity

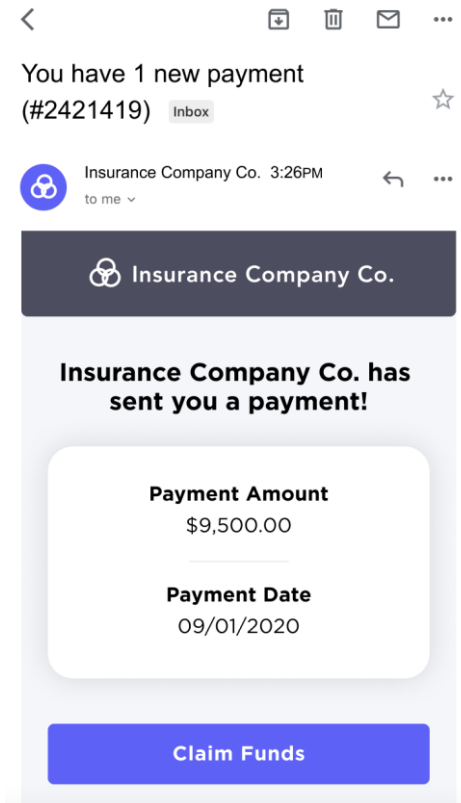
Digital Claims Payments

Streamline your payment process all the way to
issuance

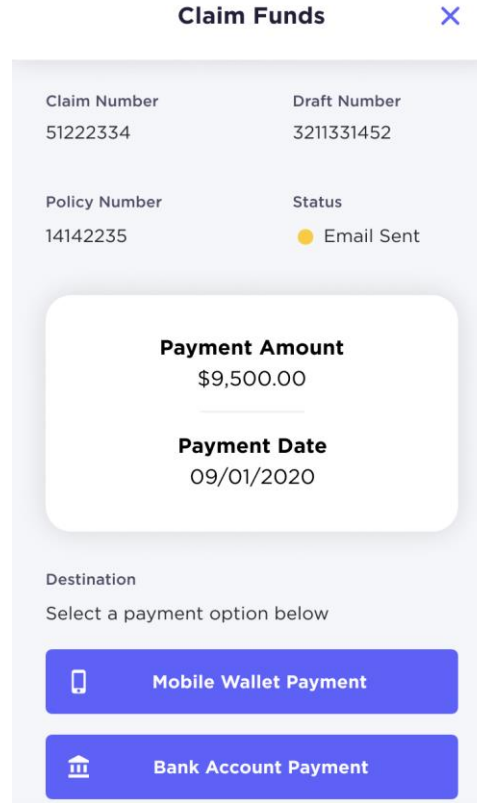


Redemption Process

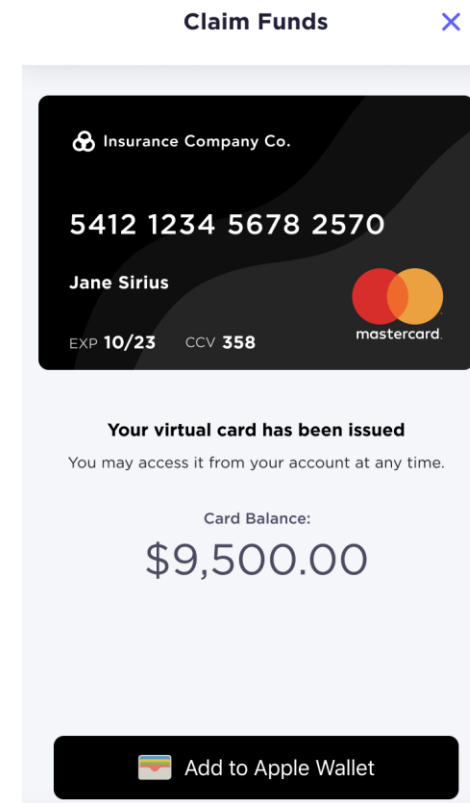
Step 1: Payout Notification Delivered to Claimant



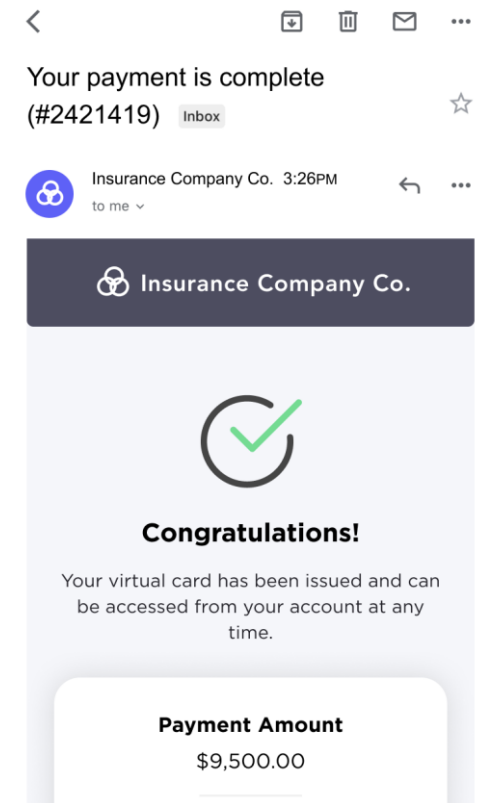
Step 2: Claimant Selects Desired Payment Method



Step 3: Payee Adds Virtual Card to their Apple Wallet



Step 4: Payment Completion Notification Sent to Claimant





Insurity's solutions provide streamline
operational workflows, cost savings and
improved customer satisfaction